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| Can we look into the provision of a burial ground for this part of North Shropshire. Beyond what the Town Council can provide, how can we move this forward? | Nigel Ford, Head of Estates, Shropshire Council | Burial Ground | To be monitored | Nigel Ford has spoken to Eric Davies who has been researching this. It has been agreed that he will talk to the Town Council in the first instance and should this not come to fruition he will look at Shropshire Council's ownership in the locality to see if there is anything that might fit the requirements. |
| There was a preconception that Shropshire Link would be a way of phasing out the service but it can now be seen that this is not the case as it is being increased to 4 days per week. People are concerned though that they are not able to board the bus if not pre-booked | Matt Johnson Senior Public Transport Officer 5615 | Bus Service Link | To be monitored | The way the system is registered does require a pre-booking which at the moment can be done the day before travel up to 7 days in advance. However, in the future we will be looking at being able to book on the same day. |
| Can the bus service be re-instated from Calverhall to Market Drayton on Market Day. Market Day is on a Wednesday. | John Hayes, Passenger Transport 5433 | Bus Service Calverhall to Market Drayton | To be monitored | Following local consultations part of the 6 month review of the ShropshireLink, officers are now working with the operator of the service in order to offer a service from the Calverhall and Ightfield area into Market Drayton on a Wednesday as requested. There is a necessary amount of re-organisation in order to allow this, but we expect that the service will be available to residents through the booking line in spring 2010. This change will be part of larger improvements in the area that will ultimately offer a service to residents in this area on 4 days of the week into either Market Drayton or Whitchurch. The ShropshireLink service will be available on request on a Tuesday, Wednesday, Friday and Saturday. More information on these new services will be available shortly through leaflets on and off the vehicles and the booking line staff. Please call 0345 6789068 for more information. |

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| There is no bus service from Hinstock to Market Drayton on market day on a Wednesday. | Matt Johnson Senior Public Transport Officer | Bus Service from Hinstock to Market Drayton on market days. | To be monitored | From Easter 2010 North Salop Wheelers will be running a fully commercial service which will replace the old 345 service like for like and provide a bus to Market Drayton on market day. This will run alongside the complimentary link services. For more information call John Harrison at North Salop Wheelers on 01948 880037. |
| Why is there not a consistent approach to car parking charges across North Shropshire towns ie Wem, Newport, Whitchurch, Market Drayton). To encourage people into the town - 1 hour then increase the charges beyond this. | Bob Ellis, Highways Manager, Shropshire Council | Car parking (Charges) | To be monitored | The current position (1.12.09) is that car parking charges for 2010/11 are being increased by an average of about 10 p per hour as part of the budget for the new year. A full list of charges is attached. A car parking strategy is being developed for future years. |
| There are not enough spaces to park in Market Drayton and people are using Wilkinsons car park. | Laura Rowley Director of Resources Shropshire Council | Car parking (Lack of Spaces) | To be monitored | Laura Rowley advised that Shropshire Council have now bought the land next door to the car park which will alleviate the problem in the future. |
| There are very few shops left. The parking situation is destroying the town. I agree with ShopLocal but there are no shops left. Small businesses are closing down. | Chris Edwards | Car parking (Parkright) | Concluded | A full review of Parkright has been undertaken, the result of which has led to a reduction in the level of enforcement across the County and the adoption of a more tolerant approach which was considered to be proportional to the needs of Shropshire. As of the 1 April 2009 parking enforcement is undertaken by Shropshire Council Officers. Shropshire Council are currently developing a Shropshire Parking Strategy which will look at both on and off street parking capacity and demand. The review will also consider the extent and level of parking charges throughout Shropshire, however, it is not envisaged that parking charges will be removed from Market Drayton or any other town. |

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| What is the current position with regard to the Community Speedwatch Scheme? | PC Mick Sturland | Community Speedwatch | To be monitored in January 2010. | An update was given with regard to Community Speedwatch. There were two issues to explore why this was put on hold - Legal issues and health and safety of the volunteers. There have been some published cases of people having to deal with angry people and their safety is at stake. Draft guidelines have now been done and the national guidelines published. The police advised that they will be looking at types of guns used and volunteers will have to work in pairs with safety a priority. At a recent meeting in Nov 09 at the Shirehall, Inspector Klair advised that there has now been some progress at a national level and we may now be able to progress Community Speed Watch in some areas. |
| There is only one social club for the disabled in North Shropshire and this only has adult members at the moment. We would like help to get the social club running for children with learning disabilities. We have a building but it is empty 5 days of the week. | Marion Versluijs Joint Commissioning Manager Shropshire Children's Trust Shropshire County PCT & Shropshire Council Guildhall, Frankwell Quay, Shrewsbury SY3 8HQ Tel: 01743 256281 | Disabled - Social Club | To be Monitored | Two new appointments have been made in recent months to work on the Short Breaks Project. The Joint Commissioning Manager, Marion Versluijs started on 24th August and The Short Breaks Co-ordinator began on 17th September. They are currently working on the Short Breaks Strategy and planning services for next year. They would be very interested in speaking to Di Clark with regard to the building. |

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| Why aren't there any dog bins? Doesn't seem fair to the responsible dog owners who have to carry the bags around with them as they are not supposed to put them in the ordinary bins. It is an offence to leave dog litter. People need to know that they will be prosecuted. Enforcement needs to take place. | Tim Sneddon, Head of Environmental Maintenance, Shropshire Council | Dog mess Enforcement | Concluded. Enforcement Strategy will be dealt with under another item. | We can enforce dog fouling and have now trained 38 officers in the issue of Fixed Penalty Notices. If there are specific areas of concern (streets or paths), then contact either Victoria Ashmore (Street Scene Manager for your LJC area) or Keith Clorley (Dog Warden). They will patrol and arrange enforcement/education. If additional bins are required, then again contact those officers who will be able to consider any request and provide bins if appropriate. |
| How can residents proceed to get the lights reinstated? | Bob Ellis Head of Environmental Maintenance (North) and Head of Highways Phone 01939 237508 Mobile 07912 164655 | Dutton Close Street Lighting | To be monitored | Shropshire Council have no duty to provide these but have agreed to provide technical advice. The next step is for the residents to clarify the position on ownership of the land in which the columns are placed and the Home Office responsibility. |
| The fencing next to Market Drayton bus station needs repairing. | Victoria Ashmore Street Scene Manager (North East) Shropshire Council 01939 237506 | Fencing by Market Drayton bus station | To be monitored | Work to replace the fence is due to take place early next year. |
| What is the position with the indoor market? | Laura Rowley, Shropshire Council | Indoor Market | To be monitored | The project received the go-ahead in early October and subsequently works began on site on Monday 26th October, with a completion date of March 2nd 2010. The temporary work for the relocation of traders will be complete before Christmas and then traders will move over in January. It is anticipated that the gas supply works will take place in January 2010. |

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| Will we be consulted on the inner relief road? | Martin Allard, Shropshire Council | Inner Relief Road | To be monitored | Dave Wallace introduced the proposals for the inner relief ring road and advised that the application will be put forward in April 2010. A consultation process will take place in September 2009 and he asked if anyone would like to be involved. Delivery of the road is expected around 2012. The project will include up to 45 units of affordable housing. It is proposed for consultation to take place at the March 2010 Local Joint Committee meeting. |
| We need a proper police station with cells in Market Drayton. Every time they arrest someone they have to go to Shrewsbury. | Inspector Amrik Klair. | Police Station for Market Drayton | Update to be provided | Inspector Klair has confirmed his attendance at the meeting on 16th December to answer any questions. At a previous meeting, Inspector Wagstaff confirmed that a new police station would be built in 2010. |
| Tescos have a separate bin where people separate the plastic bottle top. Perhaps this could be made available in Whitchurch. People are not aware that this needs to be done. This information could also be provided on the recycling leaflet that is sent out to residents. | Paul Beard Contracts Manager Waste Management | Recycling (Bottle Tops) | To be monitored | The Council do not currently collect plastic bottle tops as there is not a specific market for these types of plastics at the moment and many end up in land fill sites in any event. |
| When will the Council start to recycle plastics? Tescos are doing it. | Adrian Cooper Environment Policy Team Leader Paul Beard | Recycling (Plastics) | Concluded | From next Spring kerbside plastic bottle collection will be rolled out to North Shropshire |
| I have had to go to Whitchurch on many occasions as the recycling van is full. Is there any chance that a transfer station could be made available other than a van that comes once a week. There are other issues which relate to this such as fuel consumption and the effect on the environment. | Paul Beard Contracts Manager Waste Management 01743 255996 | Recycling (Stations) | Concluded | A policy decision was made to have one recycling station in each of the old district areas, with Whitchurch being the station for North Shropshire. Paul Beard is happy to discuss this if anyone should wish to call him. |

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| Mechanical cleaning needs to be done more regularly. This is done once a week. There are cigarette ends everywhere. | Victoria Ashmore, Streetscene Manager, Shropshire Council | Street Cleaning (Mechanical Sweeping) | To be monitored | Shropshire Council is going ahead with improving the mechanical sweeper fleet. The proposal has to go out to tender under EU rules and it is hoped to have completed the process by April 2010. |
| There appear to be unfair restrictions across the county with regard to season tickets for swimming pools. How will we harmonise this? | Neil Willcox, Head of Leisure and Outdoor Recreation | Swimming (Season Tickets) | Update to be provided | A new county wide membership scheme is being developed and will be rolled out on 1st April 2010. Details will be posted on the Leisure Services website as soon as they are available which is likely to be in the new year. |